



Greetings,

Bridge of Care specializes in providing compassionate and high-quality care in the convenience of one's home. Our vision is to offer state of the art health care to improve the quality of life for homebound patients and their family.

We are confident that you will find our company a dynamic place where you will discover personalized hassle free medical visits, at Bridge of Care, our goal is putting our patients needs first and giving them full satisfaction in knowing that their health and wellness is managed by our highly trained and elite medical team. We welcome you to take part in the precision that affect your health; and will be treated with respect and dignity every step of the way.

Bridge of Care and its partners supports opportunity and does not discriminate against any race, color, religion, sexual preference, national origin, disability or age in admission, treatment, staffing, or participation in our program, services, or activities.

We believe that our service of excellence and care coordination demonstrate our commitment to providing you with the best quality care possible! Our health mission is to provide optimum care to our patients and facilitate medical needs with fast and reliable service.

Sincerely,

Bridge of Care Team

Email: Care@Bridgeofcare.com

Website: BridgeofCare.com

HOSPICE SERVICES

- ***What is Hospice?***

Hospice is a program of health care and services designed to meet the special needs of patients and their loved ones in times of crisis and terminal illness.

- ***Can Hospice make a difference? YES***

Hospice care can dramatically impact the amount of pain and suffering experienced, providing quality time to live comfortably and fully, with privacy and dignity, in your own home or care facility. The expectation is that the dying individual will have the opportunity to prepare for a death with dignity.

- ***Who Provides Care?***

Care is delivered by a team of professionals who address the patient's needs on medical, physical, emotional and spiritual levels. The team consists of the patient Attending Physician, Hospice Medical Director, Registered Nurse, Home Health Aide, Social Worker, Chaplain, and trained volunteers.

- ***How is Hospice Care Started?***

Help is only one phone call away. The patient's attending physician, the patient, a family member, friends, clergy, social worker, hospital discharge planner or any person concerned with the patient's well-being can make a referral. Call us and we will contact the patient's physician for approval. Services can generally be started within 24 hours.

Hospice Criteria

Eligibility requirements for Medicare and Medi-Cal benefits will be determined when a patient meets the following criteria.

One

The Patient has a limited life expectancy.

Two

Curative measures have ended and the focus is now on physical, emotional, spiritual comfort.

Three

The patient's physician authorizes hospice care

Who Pays for the Hospice Care?

Hospice care is a covered benefit under most private insurance plans including HMO'S and managed care organizations.

In addition, hospice is a covered Medicare benefit, and in California is Medicaid benefit Private Pay Arrangements can be made for those who qualify.

Hospice also rely upon community support for both donations and volunteer staff.

Support is only a call away!

Assistance is available

24 hours a day, 7 days a week

For more information please call
www.HospiceCareConcierge.com

1-626-888-7015

Hospice Patient Services

- **24-hours availability**
- **Trained skilled nursing services**
Home visits and care coordination by trained registered nurses. We provide nursing when the patient needs it the most.
- **Physician medical direction & services**
- **Home health aide and homemaker services**
Homemaking services designed to give peace of mind and comfort. Provides direct personal care and support to the patient and family, and identifies changes & needs to Registered Nurse Case Manager.
- **Medical Social Work**
Counseling for patient, families and caregivers
- **Spiritual Social Work**
- **Nutritional support**
- **Pain Control**
Our major priority is patient care! Palliative Care for pain control, comfort and symptom management is provided
- **Medication and Medical Equipment**
Medications for pain, symptom management and illness related, and necessary medical equipment, supplies, and Oxygen are provided.
- **Trained Volunteers**
Hospice volunteers compassionately give assistance and comfort through friendly visits.
- **Physical, occupational, speech, language therapy**
- **Respite Care**
- **Continuous care during periods of crisis**
- **Short-term in-patient care for symptom control**
- **Bereavement follow up program**

Our Care Giving Team

An integrated team approach

Attending Physician: Remains the patient's primary care Physician and works as part of the hospice team.

Medical Director: Certifies the attending physician's prognosis, leads the hospice team in developing a plan of care, provides consultation to physician.

Registered Nurse: Evaluates the patient's condition during regularly scheduled visits. Coordinates the plan of care and teaches the family about proper patient care, the use of medication and pain management.

Medical Social Services: Assesses social service needs of the patient and family. Provides counseling, assists in coping with anxiety, fear, stress, family conflicts, financial needs, depression, and concerns about death.

Spiritual Counseling: Our non-denomination Chaplain makes initial contact with each patient and family to assess and give spiritual needs. Works with clergy of their choice as a liaison. Provides assistance with funeral and memorial preparations.

Trained Volunteers: Provide non-medical friendly visits and respite to patients and families. They give needed emotional support and encouragement.

Services for families include:

- **Counseling**
- **Education**
- **Short-respite care**
- **Bereavement**

Hospice Care Concierge & Palliative Advocate

Committed to providing superior services to our patients and their families, to ensure a dignified, comfortable and peaceful end-of-life experience



1-626-888-7015

You matter to the last moment of your life. You are not alone.

DISCLAIMER: Pursuant to Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973 and the Age Discrimination Act of 1973, Palliative Advocate HealthCare does not discriminate in the employment of staff or the provision of services based on race, color, handicap, age, religious or sexual preferences. For more information please contact the Human Resources Director by visiting HospiceCareConcierge.com.

Palliative Advocate & Hospice Care Concierge



You're not alone. You matter to the last moment of your life...

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1-626-888-7015

Email: care@bridgeofcare.com

Website: www.BridgeOfCare.com

Providing Compassionate,
Quality Care
24 hours a day
7 days a week



REFERRAL FORM

Today's Date: _____

PATIENT'S NAME:	SOCIAL SECURITY#:
DATE OF BIRTH:	AGE: SEX:
MEDICARE#:	MEDICAL#:
OTHER INSURANCE/S:	AUTHORIZATION NEEDED? (YES ORNO):
Name of REFERRAL SOURCE:	Source Phone Number:
	Source Fax Number:
REFERRING MD:	DIAGNOSIS:
PATIENT'S CURRENT LOCATION:	HOSPICE POINT OF SERVICE:
FAMILY'S NAME:	FAMILY'S CONTACT PHONE NO/S:
RELATIONSHIP TO PATIENT:	
<u>INFORMATION NEEDED</u>	<u>STATUS</u>
<u>INSURANCE VERIFICATION:</u>	<u>STAFF ASSIGNED</u>
<u>MD'S ORDER:</u>	
<u>HISTORY & PHYSICAL:</u>	
<u>E.O.B. & CONSENTS:</u>	
<u>RN ASSIGNED FOR SOC:</u>	
FINAL REFERRAL STATUS FROM: <u> </u> Hospice Care Concierge <u> </u> Home Health Care	



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