

Access to Grandview Pool Amenities

As of June 2009 the Grandview HOA Board of Directors decided to re-implement the electronic access system for the pool gate and restrooms. This system provides members a more secure way to access our amenities. It also records access and restricts outsiders and members with outstanding issues from using the facilities. **Video Recording is performed on a 24/7 basis to fob access areas.** The Key Fob Access system uses **a unique ID assigned to each member's home address** and when touched to the white blank reader cover plate it will grant access to current members.

Extra Fobs are \$6.00 each 1 per household. You may purchase an extra key fob until August 10th Please send a check with your name and address to the attention of **Victoria Palmer**

Community Management Associates
1465 Northside Drive Suite 128
Atlanta, GA 30318

Lost Replacement fobs cost \$12.00 each.

Report lost fobs to Victoria Palmer; the fob will need to be deactivated from the system before a new fob can be issued and may take 2-3 weeks to receive a new fob.

FAQ's

I did not receive a fob and recently moved to Grandview. If you did not receive a fob **contact the previous owner and ask for it.** They may have left it in the home or it was given back to the property manager. Contact **Victoria Palmer** either by email (vpalmer@cma-atlanta.com) or her direct number **404-835-9194**.

Why doesn't my fob work anymore? You may have an outstanding issue with the Association. Please contact **Community Management Associates Victoria Palmer** by email (vpalmer@cma-atlanta.com) or her direct number **404-835-9194**. ***Reactivation may take up to two weeks.***

What about the Tennis courts? The tennis courts will continue to use the punch code system. For the tennis court punch code please contact the property manager.

How does the new system work? Just touch the gray key fob to the white reader cover plate and the gate or door unlocks. Just open the pool gate or restroom door to enter. It will remain unlocked for 3 seconds before it relocks.

How durable is the fob? The fob is waterproof and should not suffer any negative effects if dropped.

Do I need the fob to enter/exit the restrooms or leave the pool area? Yes and No

- **Yes, you will need your fob to enter the restrooms and reenter the pool area but not to exit.**
- The restrooms have a motion sensor so you will just have to push the door open to exit. The pool gate has a button that can be pushed to unlatch the gate to exit or just use the handle.

I have an old key fob from work or from years past or are pool passes valid? **No**, Old fobs or pool passes are no longer valid and will not work with the new system.

I am selling my home; do I need to return my fob(s)? **Yes**, please return all fobs to the **Property Manager or to a board member** when selling your home for the new owners to use.



Key fob



Reader Cover Plate