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Houston: 713-467-9390  
 Toll Free: 800-428-2532  
 Fax: 713-467-1348

"Houston's Official One-Source Service Center delivering fast, friendly, reliable office technology support you can count on!"

## ATIWA Service Center – Repair Request Form

<b>Name:</b>			
<b>Company:</b>		<b>Date:</b>	
<b>Address:</b>		<b>Phone #:</b>	
<b>City:</b>		<b>Fax #:</b>	
<b>State/Zip:</b>		<b>Email:</b>	

How did you hear about Atiwa Computing Inc.?

Yellow Pages                     
  Referred by Manufacturer                     
  Referred by Associate  
 Internet Search                     
  Previous Customer                     
  Other: \_\_\_\_\_

How would you like to receive status updates?

Phone                     
  E-mail                     
  Other \_\_\_\_\_

<b>Computer Password:</b>
<b>Problem Description:</b>

**Try our free Drive-Up-Valet curbside drop-off and pick-up service.  
 Call 713-467-9390 and let us know you are coming so you never leave your car!**

By signing this Repair Tag I am agreeing to pay Atiwa Service Center's diagnostic and repair fee of \$125 for monochrome printers, or \$145 for color printers, or \$60 (diagnostic fee only) for desktops and laptops if: a) the malfunction is due to hardware not under warranty, b) the malfunction is due to software or a virus (diagnostic routines cannot occur until viruses are removed); or c) no problem is found with the equipment whether it be under warranty or not. The Atiwa Service Center cannot be held responsible for data or information lost or damaged due to repairs or diagnostics. 30-day warranty for non-warranty repairs. No warranty for liquid-damage repairs.

**Customer Agreement:** \_\_\_\_\_ **Date:** \_\_\_\_\_