

## HELP US TO HELP YOU!

We are a small unfunded lobby group working where the large funded advocacy groups are generally reluctant to tread.

Our aim is to encourage quality of life improvement for those with an intellectual disability living in supported accommodation, especially that provided by DisAbility Services of the Department of Human services, by focusing our energy on those factors which directly effect the level and quality of service, at the service point.

We are not looking for members, subscriptions or people to do work! Just register an interest with us, and tell us your story...

For we need to keep the pressure on service providers to ensure family members living in supported accommodation group homes do not lose skills and become vegetables looking at four walls, because the direct care staff fail to provide Developmental Interactive and Social Activities — Quality of Life!

### LISA...

Is a parent support and lobby group, for parents and families with a family member having an intellectual/multiple disability, and living in a supported accommodation group home in the State of Victoria, Australia.

ADDITIONAL CARER INFORMATION  
COMMONWEALTH CARER RESOURCE CENTRE

TEL: 1800 242 636



**L . I . S . A Inc**

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**L . I . S . A**

**LIFESTYLE  
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ACCOMMODATION  
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**PARENT SUPPORT  
& LOBBY GROUP**

**Tel: 03-9434-3810**

## *The Best Place to be...*

One of the best places for those with an intellectual disability is to continue living with their family!

Unfortunately, parents do not live forever, or are able to provide adequate support forever, and other family members may not be able to take on the commitment.

So we urge families not to leave it to the last moment before investigating the option of supported accommodation for their family member.

Equally, if your family member is living in supported accommodation, we can help you better understand service level and quality entitlements.

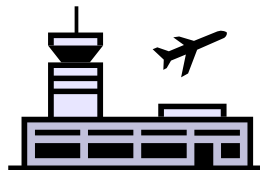


Group home care should equal family home care

## Those disadvantaged by disability...

Those with an intellectual disability are generally unable to advocate effectively for themselves. They are therefore very reliant on support staff to provide a comprehensive level of care which should be designed and intended to enhance their lifestyle to the full extent of their ability.

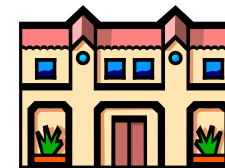
It is disappointing that many residents of supported accommodation services, especially those with high support needs, receive mainly basic care with quite limited Developmental, Interactive and Social Activities.



REACH FOR THE SKY  
Ensure residents receive quality care

## Service Providers...

Some service providers have a long standing reputation for making it as difficult as possible for anyone to question their level and quality of service provision, being more concerned with self-preservation than self-assessment and real customer service. It is therefore important for families and friends to be aware of what they can expect of the service, in order that they may ensure the person with the disability is receiving the very best service.



No matter which group home, care must be first class

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