



Lifestyle in Supported Accommodation (LISA) Inc

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Governments should not directly provide support services for vulnerable people, says Tony Tregale of Lifestyle in Supported Accommodation Inc.

The recent exposure (link below) of abuse and neglect of the residents of a group home managed by the Department of Health & Human Services (DHHS/the department) in Mornington Peninsula, Victoria, has again highlighted this state government department's outstanding ability to consistently cover-up, be in-denial and avoid every attempt by consumers and the public to scrutinise any aspect its direct support services for the residents of its group homes throughout Victoria.

This state government department enjoys the support and protection of all associated Victorian independent statutory organisations (pseudo government departments) in its quest to conceal, deny and avoid properly and pro-actively managing its direct care service for people with intellectual and multiple disabilities. Making it almost impossible for consumers to question any aspect of the services of this department, says Mr Tregale.

The department appears to be determined to take its questionable management practices into the NDIS, wanting to be a NDIS service provider throughout victoria to maintain its current 52% market share of group homes, and large market share of community disability ISP funded services.

It continues to be a service provider in the Barwon NDIS launch area, through a state government in-kind agreement with the NDIA - offering its group home residents significantly lower residential charges (rent/housekeeping/etc) than non-government, CSO, service providers are able to offer within the government support service funding being provided to them by the DHHS from the state government funding they receive.

Link to Mornington story: <http://www.theage.com.au/victoria/disabled-were-abused-in-house-of-horrors-and-governments-covered-it-up-20150410-1mqg13.html>

The objective of LISA Inc is to empower and support families with a member with an intellectual or multiple disability who is living in supported accommodation to better understand service provision procedures, care policies, standards and values, and thereby be better positioned to scrutinise service providers. And, to lobby service providers for consistent and meaningful provision of quality of life care.