

# Supported Independent Living (SIL)

# What will NDIS fund to support participants to live independently?

- Capacity building supports
- Home modifications
- **Support with personal care**
- **Domestic assistance**
- Supported Disability Accommodation



# What has changed?

# What is SIL?

- Funded individually to each person according to their need
- Shared living arrangements of 2-7 participants
- Assistance with daily life tasks in a group or shared living environment
- Cost of support does NOT include rent, board or lodging, or day to day usual living expenses such as food and activities
- Three levels of support (at benchmark price)

# SIL and other supports

## Considerations

- NDIS interface with mainstream supports
- Key roles and responsibilities of other supports, including informal supports
- Participant needs and circumstance
- Role and purpose of SIL

# Payment Assurance & reporting

- Provider Toolkit Module 7: Payment & Assurance
- Service Agreement
- Participant outcomes & goals

Support	Description of Support	Cost per unit	Frequency of support	Total units of support	Total cost	Start & end date of support

# Quality and Safeguarding

## **Disability Act 2006 (Amendment Act 2012)**

- 'Residential service' is residential accommodation with rostered staff provided by, or on behalf of, a disability service provider
- Amendment Act – redefines 'residential service'
- Residential statement
- Maintenance and repair

## **Residential Services Practice Manual**

- Vacancy management

## **Accommodation Standards and Design Guidelines 2004**

- Location
- Generally Class 3 building(s)
- Automatic fire detection and suppression systems

# What does it mean?

- SIL provider must meet building standards and 'Residential Service' requirements to successfully register
- SIL provider is responsible for Residential Statement
- Under the Disability Act 2006 and previous working arrangements, SIL providers were responsible for maintenance and repairs
- Vacancies in government-run homes will generally be filled before others (see SDA Rule)
- SIL and SDA providers must have a Collaboration Agreement in place
- SIL providers need to be aware of how occupancy type impacts where they can provide services



# SIL Payment & Quoting

## **Policy**

- Prices consider individual and shared supports
- Prices are per person per week
- Prices based on number of people and level of support (lower, standard & higher)
- Providers are able to provide a quote if the benchmarked price does not meet participant need
- If a provider accepts benchmark, they do not need to provide a quote

## **Practice**

- All non-government SIL providers required to provide quote, even when accepting benchmark
- Providers will need to undertake a quoting exercise even when accepting benchmark to determine if benchmark is acceptable

# SIL Payment & Quoting

(NSW, VIC, TAS QLD 11/07/2016)

	Lower	Standard	High
2 persons	\$2,160.78 [\$112,360.56]	\$3,712.61 [\$193,055.72]	\$4,807.14 [\$249,971.28]
3 persons	\$1,878.94 [\$97,704.88]	\$3,065.16 [\$159,388.32]	\$4,163.10 [\$216,482.20]
4 persons	\$1,866.49 [\$97,057.48]	\$2,374.71 [\$123,484.92]	\$3,305.12 [\$171,866.24]
5 persons	\$1,814.43 [\$94,350.36]	\$2,273.97 [\$118,246.44]	\$2,905.56 [\$151,089.12]
6 or 7 persons	\$1,676.33 [\$87,169.16]	\$2,203.76 [\$114,596.56]	\$2,605.61 [\$135,491.72]

# SIL Payment & Quoting

The following information is currently required:

- Instances of direct care and shared care
- Support level
- Hours of care by shift (hrs/week)
- Hours of irregular support (hrs/week)
- Sleepovers and active sleepovers
- Rostering
- Sign off from participant

# Steps to consider



## Participant

- Goals & outcomes
- Routines
- Support needs



## Hours of Support

- Individual & shared
- Irregular support (e.g. participant becomes unwell)
- Staff roster



## Total cost

- Consider exclusions (e.g. utilities, food, rent)
- Provide evidence of support needs
- Include participant in determining quote

## Scenario

Roger lives in supported accommodation. He requires assistance with personal care and at meal times. Roger also has a behaviour support plan in place. This is used when Roger needs help to calm down and regulate his emotions. When he becomes annoyed, however he requires a staff member to assist him. Roger enjoys cooking with his housemates and catching up with them after dinner. Roger attends a program during the day and visits his family every other weekend. Roger would like to become more independent around the house, particularly in regards to the household decision-making.

## Questions

- What are Roger's goals?
- When will Roger require 1:1 support?
- When will his support be shared?
- What are some instances of irregular support that a provider will need to consider?
- What will be excluded from the cost?

# Basic Quote Breakdown

Hours of care (hrs/week)	Individual Support (e.g. 1:1 or 2:1)	Shared Support (e.g. 1:3, 1:4, 2:5 etc.)
Mon-Fri (6am-8pm)		
Mon-Fri (8pm-12am)		
Saturday		
Sunday		
Public Holiday		
Irregular Support		
Sleepovers (nights/week)		
Active Sleepovers		

# And SDA?

Support Provider (SIL)	SDA Provider
Provide support and promote participation in household and community activities	Provide residents with accommodation and a written agreement to live in the home
Help people to manage money and household budget	Set and collect rent
Assist the SDA provider to make offers to prospective tenants	Offer accommodation to prospective tenants
Help manage household tasks such as preparing food	Fix and maintain homes
Manage and supervise workers	Address damages
Ensure workers are screened	Perform major updates
Notify residents of changes to the service agreement	Notify residents of changes to the residency agreement and service agreement
Address complaints about support provided	Address complaints about the SDA

# Vacancy Management

Government-owned houses

- DHHS vacancy management system

Private SDA providers

- DHHS vacancy management system OR internal vacancy management process







# Thank you

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