

Disability Roundtable - Victorian Ombudsman investigation into disability abuse reporting

10 February 2015

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The Victorian Ombudsman

Take complaints about State
Government

Enquire and investigate

Powers of a Royal Commission

Report to Parliament



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We make sure people's rights are respected

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Why are we investigating

Looking at how allegations (complaints) have been reported and investigated

Taking too long to respond

Not investigating properly

Not talking to clients and families about what is happening

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What we are investigating

We will look at:

- what services did when someone told them about problems
- how services supported people after they complained
- who keeps an eye on things to make sure that they are right



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What we hope to achieve

We want people to feel safe about speaking up

So we know what is going on

So we can stop abuse happening to people



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Call for submissions/information

Keen to hear from people who have had experience of reporting abuse

Seeking information

Submissions close 15/2

Nothing fancy



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MANAGEMENT

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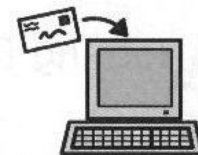
Next steps

Set the investigation scope and terms of reference

Further statement by the Ombudsman

Able to provide information after 15/2 (just not about scope)

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Next steps

Stakeholder consultation

Obtain evidence

Interview people

Report to Parliament