

“Providers of in kind [/block funded] supports do not need to compete for customers there is less incentive to improve the quality and reduce the cost of their services than under more competitive conditions. The NDIA (sub. 161, p. 47) said that one of the challenges to scheme sustainability caused by in kind supports is they do not encourage innovation.

The Commission recommends that in kind supports be phased out by the end of the transition period. The NDIS is about developing a functioning disability care and support market that is responsive to the needs of participants and dynamically improves efficiency. The continuation of in kind arrangements delays the development of such a market."