

MEMORIAL AND KATY SURGICAL SPECIALISTS

Financial Policy

Thank you for selecting our practice for your surgical care. We are committed to providing you with the best medical care and expertise. Your understanding of our financial policy is an essential element of your care and service. If you have questions regarding any aspect of our policy, please feel free to consult with our staff.

Insurance

We will verify your insurance prior to your appointment. All co-pays, coinsurance, or deductibles will be explained to you prior to your visit and are due at the time of service.

Referrals and pre-certification

If your insurance requires a referral from your primary care physician, it is your responsibility to obtain the referral. If surgery is indicated and your insurance requires pre-certification, we will initiate the request for pre-certification; however, it is your responsibility as well to confirm with our office prior to the surgery that the pre-certification has been authorized.

Surgical Procedures

If surgery is required, you will be contacted by our business office to discuss the insurance benefits and financial responsibility. Your estimated financial obligation will be required as a surgical deposit prior to the procedure. After the insurance has processed your claim, any balance remaining is due upon notice.

The surgery scheduler will contact you within 3-4 days after your office visit to discuss available dates, time and facility options. Some surgical cases require an assistant surgeon and/or surgical assistant. Such assistants are contracted by the surgical facility and bill independently under their group name. Questions regarding fees for the surgical assistant should be directed to the billing office of that group. Some ancillary groups providing services may not be contracted with all insurance. It is your responsibility to verify with your insurance carrier any services provided other than those services performed by Memorial and Katy Surgical Associates. Examples: pathology, laboratory, radiology, anesthesiology and surgical assistants.

Medical Records

Medical records requests will be processed when accompanied with a signed HIPAA compliant medical record release. Fees for copies of medical records are in accordance with the rules of the Texas Medical Board.

Disability Forms

A \$25.00 fee is required for completion of disability forms. This fee must be paid prior to completing the form.

Payment Options

We accept cash, check, money order, Mastercard, Visa, Discover, and American Express. There is a \$25.00 returned check fee.