

PH4000Ri/E Electronic Fuel-Injected Digital Inverter Generator



Owner's Manual

PLEASE READ THIS MANUAL CAREFULLY BEFORE USING

Quick start

- WARNING
 Use outdoors only. Generators produce carbon monoxide a poisonous, colorless, odorless gas that can cause death or serious injury.
 - · Always operate on a level surface.
 - Keep away from rain, snow or other wet conditions.
 - Keep away from smoking materials, sparks, and other sources of combustion when refueling.

Pre-Operation

- Add oil by removing the maintenance door and inspecting the dipstick. Fill the oil reservoir with 33.8 fl oz (1.0 L) of oil, or to the full mark on the dipstick. Use appropriate grade, high-detergent, premium quality, 4-stroke engine oil (synthetic or conventional). Use SAE 10W-30 or 15W-30 viscosity oil unless operating at ambient temperatures below 32° F (0° C). For temperatures below 32° F, use SAE 0W-30 or 0W-40 viscosity oil. Synthetic oil is also recommended for temperatures below 32° F. Refer to *Operating at Extreme Temperatures* for more information.
- 2. Remove the maintenance door and connect the quick connect cable to the battery wiring harness. Refer to *Connecting The Battery* for more information.



- 3. Replace the maintenance door.
- 4. Connect an external battery charger (such as the TC2-P Plug-In Trickle Charger, part number 19674) to the DC receptacle in the *Battery Charger* section of the control panel.
- 🛕 CAUTION
 - The TC2-P Battery Charger also includes an alligator clip cable that plugs into the T-style male DC connector of the charger, allowing you to connect the clips to the terminals for batteries powering other equipment. For POWERHOUSE[®] generators, for ease of use, it is suggested that you connect the T-style male plug to the DC receptacle on the control panel, rather than attempting to charge the generator battery directly.
 - 5. Charge the battery for 3 hours or until it is fully charged. After the battery is fully charged, disconnect the battery charger.
- Α ΝΟΤΕ
- If you are using the TC2-P Plug-In Trickle Charger, the status indicator will go from red to green when the battery is fully charged.



- 6. Carefully add regular unleaded automotive gasoline up to the shoulder of the fuel strainer. To avoid spilling fuel, use care to not fill too quickly or over fill. Avoid getting dirt, dust, or water in the fuel tank. Do not use a blend that contains more than 10% ethanol. Do not use gasoline containing methanol. An octane rating of 87 or higher is recommended.
 - Do not add 2-stroke oil to your fuel. Doing so will void your warranty.
 - It is recommended that you use a fuel stabilizer, such as STA-BIL[®], to help prevent fuel oxidation (breakdown) and the formation of gum and varnish, and to inhibit corrosion in the fuel system.

Operation

CAUTION

NOTE

- 1. Start the engine in one of the following ways.
 - A. Electric Start:
 - i. Insert the ignition key, and turn it to the ON position for three seconds. This will build up the appropriate pressure in the fuel system, and allow the throttle valve to close.
 - **ii.** Turn the key to the START position and hold it there until the engine is running or for a maximum of 10 seconds. Release and repeat if necessary.
 - B. Manual Start: (Note: This option does not require a fully charged battery.)
 - i. Insert the ignition key, and turn it to the ON position for three seconds. This will build up the appropriate pressure in the fuel system, and allow the throttle valve to close.
 - ii. Pull the starter grip lightly until resistance is felt, then pull briskly out to start the generator.
 - C. Remote Start:
 - i. Turn the remote switch to the "ON" position.
 - ii. Push the start button on the remote twice and hold while the engine cranks 2-3 times without starting.
 - iii. Wait three seconds to allow the fuel pressure to build, and the throttle valve to close.
 - iv. Push the start button on the remote and hold until the engine has started or for a maximum of 10 seconds. Release and repeat if necessary.

Α ΝΟΤΕ

 Always place the remote switch on the control panel in the "OFF" position when not in use to prevent running down the battery.

- The digital display will illuminate and display data when the generator is ready for use. Before connecting any loads, ground the generator with a length of heavy cable, connecting the generator's grounding terminal to an external ground source.
- **3.** Make sure that all appliances to be connected have been switched off and are in good working order. Confirm that the electrical rating does not exceed that of the generator.
- 4. Connect your appliances to the appropriate receptacle on the generator's panel.

Shutdown

- A NOTE
- In an emergency, pushing the STOP button on the control panel will automatically stop the engine without the ignition key or remote, with or without a load.
- If you start your unit with the key in the ignition, shut it down with the key in the ignition. If you start your unit with the remote fob, shut it down with the remote fob. Regardless of the way you start the generator, the red STOP button will shut it down.
- 1. Use one of the following methods to turn off the generator.
 - A. If the remote switch is "OFF": Turn the ignition key to the "OFF" position.
 - **B.** If the remote switch is "ON": Push and hold the stop button on the remote or on the panel.

• Make sure the remote switch is off. If the remote switch remains on for extended periods of time, it will drain the battery. If the remote switch is on after the generator has been shut down, the remote switch will flash to remind you to turn it off.

FCC Information



Trade Name: Coast Distribution Inc.

Model: PH4000Ri/E

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Pursuant to FCC regulations, do not to make any changes or modifications to the remote control transmitter or receiver that are not expressly approved by Coast Distribution Inc. Doing so could void your authority to operate the equipment and will void the warranty.

Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Preface

Thank you for purchasing a POWERHOUSE® generator.

This manual covers the operation and maintenance of the POWERHOUSE® generator model PH4000Ri/E.

All information in this publication is based on the latest product information available at the time of approval for printing.

We reserve the right to make changes at any time without notice and without incurring any obligation.

No part of this publication may be reproduced without written permission.

This manual should be considered a permanent part of the generator and should remain with it if it is resold. Pay special attention to statements preceded by the following words:

- WARNING
 CAUTION
 NOTE
- · Indicates a strong possibility of severe personal injury or death if instructions are not followed.
- Indicates a possibility of personal injury or equipment damage if instructions are not followed.
- Gives helpful information.

If you have a problem with this generator, do not return it to the store where you purchased it. For warranty support call 1-877-544-4449 from 8am to 6pm ET, email us at *warranty@powerhouse-products.com* or send a fax to 1-855-242-8922.

- Failure to properly follow these precautions can result in property damage, serious injury, or DEATH!
- Read all labels and the owner's manual before operating this generator.
- Generators produce carbon monoxide a poisonous, colorless, odorless gas that can cause death or serious injury.
- · Indoor use of a generator can kill quickly. Generators should be used outdoors only.
- Generators should only be used outdoors, away from garages and open windows, but protected from rain and snow.
- · Check for spilled fuel or leaks. Clean and/or repair before use.
- · Always stop engine before refueling. Wait 5 minutes before restarting.
- Keep any source of ignition away from fuel tank, at all times.
- The portable generator is not meant to be used as a permanent back-up power system for the home. A permanently installed stationary generator is designed to be safely used for this specific purpose.
- Our generators are designed to give safe and dependable service if operated according to instructions. Read and understand the owner's manual before operating the generator. Failure to do so could result in personal injury or equipment damage.

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1. The PH4000Ri/E computer-controlled fuel and ignition system

This generator has a computer-controlled fuel and ignition system. An on-board computer, referred to in this manual as an ECU (*Engine Control Unit*) utilizes a series of virtual maps (*lookup tables*) that provide values for various aspects of engine performance. The ECU analyzes data provided through the various engine sensors to determine the best combination of values from these lookup tables to provide optimum performance. This is communicated to the generator components through the use of digital signals. This is in contrast to non-computer-controlled ignition systems that rely on mechanical feedback, and sometimes vacuum, to control the motion of the various components.

This generator is equipped with an Electronic Fuel Injection (EFI) system, which provides increased efficiency over carbureted fuel systems. In a carbureted fuel system, the fuel and air are mixed in a carburetor that relies on a mechanical choke system controlling the rate of air intake to maintain the vacuum necessary to mix the fuel with air for combustion. In a fuel injection system, the ECU calculates and adjusts the fuel mixture directly, based on real-time feedback, allowing for greater fuel and emissions efficiency. The ECU also controls the timing for the spark plug, dynamically controlling the speed of the engine depending on requirements for power generation.

When there is a problem reported by a generator component (such as an engine sensor), the ECU stores a fault code for it. These fault codes can be read in the *Wattage (P)* field of the digital display, and then used to identify the issue and correct it. For more information on fault codes and how to access them, refer to the *Fault codes* section of this manual. For more information on the digital display and its use, refer to the *Digital display* section of this manual.

2. Using the handles

- Using the telescoping handles to move the generator without locking them properly can make movement unstable, leading to injury or generator damage.

This generator includes a total of four (4) handles. Two of the handles are embedded into the top of the cabinet on the ends (one handle over the control panel and one handle over the muffler grill). These handles are appropriate for rolling the generator along even, smooth terrain, or for tie-down during transportation. There are also two telescoping handles that make moving the generator along rough or uneven terrain easier. The handles extend outward parallel with the top of the unit and lock in place so that the generator may be moved, wheelbarrow-style, with stability. When not in use, the handles slide into the interior of the generator, locked in place by rotating them clock-wise until tight.

- For safety reasons, it is better to shut the generator down before moving it. You should also unplug all cords connected to the generator to prevent a tripping hazard and/or damage to the cords or receptacles.
 - Ensure that the telescoping handles are properly stowed and locked when they are not being used to move the generator.

🛕 ΝΟΤΕ

• The handles tighten in place when locked. They should not wobble or otherwise move.

To extend and lock the telescoping handles:

- 1. Rotate each rubber grip counter-clockwise to unlock the handles.
- 2. Pull the handles outward from the body of the generator until they are fully extended.
- 3. Rotate each grip clockwise to lock the handles in place.

To unlock the extended handles and stow them properly:

- 1. Rotate each rubber grip counter-clockwise to unlock the handles.
- 2. Slide the handles into the body of the generator until they are fully seated.
- **3.** Rotate each grip clockwise to lock the handles in place.



3. Safety instructions

🛕 WARNING

- This generator is designed to give safe and dependable service if operated according to instructions.
 - Read and understand this owner's manual before operating the generator. Failure to do so could result in personal injury or equipment damage.
 - Exhaust gas contains poisonous carbon monoxide. Never run the generator in an enclosed area.
 - · Be sure to provide adequate ventilation.
 - The muffler becomes very hot during operation and remains hot for several minutes after stopping the engine.
 - · Be careful not to touch the muffler while it is hot.
 - Let the engine cool before storing the generator indoors.

To ensure safe operation

- Gasoline is extremely flammable and explosive under certain conditions. Refuel in a well ventilated area with the engine stopped.
- · Keep away from cigarette smoke and sparks when refueling the generator.
- Wipe up spilled gasoline at once.
- This generator is not intended, nor designed, for use as a standby power supply and should never be used as such. Severe property damage and/or severe personal injury or death may result. Never connect this generator to an automatic transfer switch (ATS). Severe damage to the generator will occur.
- Never connect this generator to an automatic transfer switch (ATS). Severe damage to the generator will occur.
- To avoid accidents or equipment damage, always make a pre-operation inspection before you start the engine.
- Place the generator at least 3 ft (1 m) away from buildings or other equipment during operation.
- · Operate the generator on a level surface. If the generator is tilted, fuel spillage may result.
- Know how to stop the generator quickly and understand operation of all controls. Never permit anyone to operate the generator without proper instructions.
- Keep children and pets away from the generator when it is in operation.
- · Keep away from moving parts while the generator is running.
- Generators are a potential source of electrical shocks when misused; do not operate with wet hands.
- · Do not operate the generator in rain or snow and do not let it get wet.
- Do not install this generator inside a compartment. Doing so may lead to overheating and consequently, fire. It may also lead to death by asphyxiation.
- Do not modify the enclosure of this generator.

4. Component identification

4.1. PH4000Ri/E Generator



4.2. PH4000Ri/E Control Panel



Serial number and bar code identification and location

The generator bar code number and the engine serial number identify your particular unit and are necessary when ordering parts and accessories. These two numbers are used by your dealer and DTS Manufacturing for warranty administration and must be supplied before any work can be done.



The engine serial number can be found stamped on the engine block near the oil dipstick. It is visible when the maintenance door is removed.

The BCN number label is found in two locations:

BCN # 100122377055322 1. On the side of the generator toward the muffler grill, close to the bottom.

2. On the back of this owner's manual.

You can also find the BCN number on the foil label on the shipping carton.

Please record this information below and keep this manual in a safe place along with the bill of sale.

Engine Serial Number	
Bar Code Number (BCN)	
Date of Purchase	
Name of Selling Dealership	

Please go to **www.powerhouse-products.com/register** and register your unit today. Online registration will be accepted as proof of purchase. Online registration will make sure you are protected in the event you have lost your receipt, and will significantly speed the process in the event warranty service is necessary.

For warranty assistance:

Phone: 1-877-544-4449 Fax: 1-855-242-8922 E-mail: *warranty@powerhouse-products.com*

5. Pre-operation check

• Be sure to check the generator on a level surface with the engine stopped.

5.1. Check the Engine Oil Level

- Do not use non-detergent oil or 2-stroke engine oil. It will void the warranty and will shorten the engine's service life.
- Use a high-detergent, premium quality 4-stroke engine oil, certified to meet or exceed U.S. automobile manufacturer's requirements for API Service Classification SG/SF. Synthetic oil is approved for use in POWERHOUSE[®] generators, and is recommended for operating the generator in temperatures below 32° F.
- Change the oil in a new engine within the first 4 to 6 hours of operation to clean manufacturing debris and contamination.
- Use SAE 10W-30 or 15W-30 viscosity oil unless operating at ambient temperatures below 32° F (0° C). For temperatures below 32° F, use SAE 0W-30 or 0W-40 viscosity oil. Refer to *Operating at Extreme Temperatures* for more information.

- Synthetic oil is approved for use in POWERHOUSE[®] generators generally, and is recommended when operating the generator in temperatures below 32° F. You can use synthetic oil the first time you fill the oil well of your generator, and you can use it for subsequent oil changes.
- 1. Loosen the oil access cover screw and remove the cover.
- 2. Remove the dipstick, wipe it with a clean rag and reinsert it into the filler neck, screwing it down completely.
- 3. Remove the dipstick again and check the oil level.
- 4. If the oil level is at or below the lower level on the dipstick, refill with the recommended oil up to the top of the upper level marking. Do not overfill.
- 5. Reinsert the dipstick and be sure to screw it down until it is tight.
- 6. Reinstall the oil access cover and tighten the screw securely.

- Running the engine with insufficient oil can cause serious engine damage.
 - The Low oil alarm system will automatically stop the engine before the oil level falls below a safe limit. However, to avoid the inconvenience of an unexpected shutdown, it is still advisable to visually inspect the oil level regularly.

Engine oil capacity: 33.8 fl oz. (2.11 pt) / 1.0 L



5.2. Check the fuel level

A NOTE

- Use automotive unleaded regular gasoline only.
 - It is recommended that you use a fuel stabilizer, such as STA-BIL[®], to help prevent fuel oxidation (breakdown) and the formation of gum and varnish, and to inhibit corrosion in the fuel system.
 - Never use an oil/gasoline mixture or dirty gasoline.
 - Avoid getting dirt, dust or water in the fuel tank.
- 1. If the fuel level is low, refill to the shoulder of the fuel strainer.
- 2. After refueling, tighten the fuel filler cap securely.

- Gasoline is extremely flammable and is explosive under certain conditions.
- Refuel in a well-ventilated area with the engine stopped. Keep all smoking materials, sparks, and any other source of combustion away from the generator during refueling.
- Do not overfill the fuel tank (there should be no fuel above the upper limit mark). After refueling, make sure the tank cap is closed properly and securely.
- Be careful not to spill fuel when refueling. Spilled fuel or fuel vapor may ignite. If any fuel is spilled, make sure the area is dry before starting the engine.
- Avoid repeated or prolonged contact of fuel with skin or breathing of fuel vapor. KEEP OUT OF REACH OF CHILDREN.

Fuel tank capacity: 4.5 gal (17.0 L)



Gasoline containing alternate fuels

Do not use a blend that contains more than 10% ethanol. Do not use gasoline containing methanol. Octane rating of 87 or higher is recommended.

A NOTE

- Fuel system damage or engine performance problems resulting from the use of fuels that contain an improper alcohol blend, or by adding oil to the fuel, are not covered under warranty.
- Before buying fuel from an unfamiliar station, determine if the fuel contains ethanol and if it does, confirm the type and percentage of ethanol used. If you notice any undesirable operating symptoms while using a gasoline that contains ethanol, or one that you think contains ethanol, replace it with a gasoline that you know has the proper blend.

5.3. Check the Air Cleaner

- **1.** Loosen the cover screws and remove the maintenance cover.
- **2.** Remove the air cleaner cartridge retaining screws. Remove the air cleaner cartridge and check the element. Clean or replace the element if necessary.
- **3.** Replace the air cleaner element and cover. Tighten the screws securely.
- 4. Replace the maintenance cover and tighten the screw securely.

 Never run the engine without the air cleaner element. Rapid engine wear will result from contaminants, such as dust and dirt, being drawn through the fuel system into the engine.



5.4. Connecting the Battery

This generator ships with the internal battery disconnected, meaning you will have to connect the battery before you begin using the generator.

- A NOTE
- Due to the nature of lead acid batteries, it may be necessary to charge the battery before using the
 generator the first time, or after long term storage. It is recommended to connect a battery charger
 (for example, the TC2-P Plug-In Trickle Charger) to the DC receptacle in the "Battery Charger"
 section of the control panel to charge the battery, as described in *Pre-Operation*. If the battery has
 a low enough voltage, the generator will not start, even using the recoil start method. There must be
 enough voltage on the battery to run the ECU and the fuel pump.
- 1. Loosen the cover screws and remove the maintenance door.
- 2. Connect the quick connect cable to the battery wiring harness.
- 3. Replace the maintenance door and tighten the cover screws.



5.5. Battery Removal and Replacement

Removal

- 1. To remove the battery for maintenance or replacement, loosen the cover screws and remove the side maintenance door.
- 2. Unplug the quick connect cable from the wiring harness, remove the battery clamp and lift the battery out.
- **3.** Replace the maintenance door and tighten the door screws.

Replacement

- 1. To replace the battery, loosen the cover screws and remove the side maintenance door.
- **2.** Connect the quick connect cable to the wiring harness, seat the battery and the battery clamp, then tighten the screw for the battery clamp.
- 3. Replace the maintenance door and tighten the door screws.

5.6. Understanding Your Battery

When the key is turned to the ON position the display illuminates, the ECU turns on, the fuel pump turns on long enough to bring up the fuel pressure, and the stepper motor is energized for proper throttle position for starting. Because of the power requirements of these components, the battery in this generator is considered dead at a higher voltage than it would be in other types of equipment. The battery must have a charge of at least 10V to be able to start the generator.

During normal use, the generator engine will be shut off with either the remote fob, the ignition key, or by pressing the red STOP button on the control panel. This manual provides instructions, notes, and warnings dealing with each of those methods of stopping the generator. But the engine may shut off for any of the following reasons:

- The generator may run out of gas.
- An overload condition may occur.
- The generator may run low on oil.
- The ECU may shut off the engine due to an error reported by a sensor.

These shutdowns may occur when you are not present. When the generator engine shuts off, there will still be a drain on the battery due to the display, the ECU, and the stepper motor, as long as the key is in the ON position. Although the PH4000Ri/E is equipped with a sleep mode that shuts down these components when the generator is not running, the sleep mode circuit will still be monitoring the generator, and over time this circuit will drain the battery below the 10V necessary to start the generator. You must turn the key to the OFF position, and turn off the remote switch, to shut off the electronics completely.

If you are operating the generator through the remote fob and the engine is not running, the remote switch will blink red to remind you to turn the remote switch off. Whenever the remote switch is on, it is drawing current from the battery. When the engine is not running, the battery will not be charged to compensate for the load from the remote receiver, and over time the battery will be drained below the 10V necessary to start the generator. You must turn off the remote switch when you will not use the remote fob to start the generator.

If the generator will not start, check the battery voltage with a voltmeter. You can access the battery through the left maintenance door, or you can simply check the voltage through the battery charge receptacle on the control panel. This receptacle is connected directly to the battery, so it can be used without the generator running, or the key in the ON position, or the remote switch on.

If the battery voltage is below 10V, you must charge the battery by connecting a 12V trickle charger to the battery charge receptacle on the control panel ("back-charging"), or directly to the battery leads. Allow the battery to charge fully before attempting to start the generator.

6. Operating instructions

6.1. Starting the engine

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- The unit can be started by the ignition key or remote. When the unit is started with the ignition key, it can be shut down by the ignition key or the STOP button on the control panel; but NOT by the remote. When the unit is started by the remote, it can be shut down by the remote. If you want to shut down the unit with the ignition key when the unit has been started by remote, you will need to turn the remote control switch on the control panel to the "OFF" position before you can shut off the unit with the ignition key. The unit can always be shut down by the STOP button on the control panel regardless of how you start the unit.
 - If the battery charge is just high enough to run the fuel pump and the ECU, the generator can be started by recoil, but not by the ignition key or remote. You must either charge the battery, or start the generator by recoil and let it run, to build the battery charge.

6.2. Starting procedure using the Ignition Key

- 1. Move the remote selector switch on the control panel to the "OFF" position.
- 2. Insert the ignition key, and turn it to the ON position for three seconds. This will build up the appropriate pressure in the fuel system, and allow the throttle valve to close.
- **3.** Turn the key to the START position and hold it there until the engine is running or for a maximum of 10 seconds. Release and repeat if necessary.



6.3. Manual Start

- 1. Move the remote selector switch to the "OFF" position.
- 2. Insert the ignition key, and turn it to the ON position for three seconds. This will build up the appropriate pressure in the fuel system, and allow the throttle valve to close.
- **3.** Pull the starter grip lightly until resistance is felt, then pull briskly out to start the generator.
- Do not allow the starter grip to snap back. Return it slowly by hand.
 - Do not let the starter rope rub against the generator body or the rope will wear out prematurely.



6.4. Starting procedure using the remote function

- 1. Move the remote selector switch on the control panel to the "ON" position.
- 2. Push the start button on the remote twice and hold while the engine cranks 2-3 times without starting.
- **3.** Wait three seconds to allow the fuel pressure to build, and the throttle valve to close.
- 4. Push the start button on the remote and hold until the engine has started or for a maximum of 10 seconds. Release and repeat if necessary.

- The maximum operating range is 75' based on a clear line of site.
- Always place the remote switch on the control panel in the "OFF" position when not in use for an extended period of time, to prevent running down the battery. The remote switch will flash if the remote switch is on while the generator is not running.



6.5. High Altitudes

At high altitude, performance will decrease, and fuel consumption will increase. Even with the fuel injection system in this generator, engine horsepower will decrease approximately 3.5% for each 1000 feet (305 meters) increase in altitude.

6.6. Operating at extreme temperatures

High temperature adversely affects generator operation. Generator performance will decrease 1% for each 10°F (5.5° C) increase in temperature above 85°F (29° C). The normal operating range of this generator is 0° to 113° F (-18° to 45°C). Although the generator can operate at 0° F (-18° C) it will be necessary to use a lower viscosity engine oil such as SAE 0W-40. Synthetic oil is recommended for temperatures below 32° F. Even with cold weather oils, the engine will be more difficult to start.

• In very cold weather the engine will actually take longer than normal to warm up because the oil is thinner and there is less internal friction throughout the warm up period. Once the engine reaches operating temperature 0W-40 oil is no thinner than straight 40W.

A CAUTION

- Do not operate the generator when the ambient temperature is below 0°F (-18°C).
 - I
 I

 SAE 0W-30
 I

 SAE 0W-40
 SAE 10W-30

 I
 SAE 0W-40

 I
 SAE 15W-30

 I
 I

 0° F
 32° F

 (-18° C)
 (0° C)
- Do not operate the generator when the ambient temperature is above 113° F (45° C).

6.7. Generator use

- To prevent electrical shock from faulty appliances, the generator should be grounded. Connect a length of heavy cable between the generator's grounding terminal and an external ground source.
 - Connections for standby power to a building's electrical system must be made by a qualified electrician and must comply with all applicable laws and electrical codes. Improper connections can allow electrical current from the generator to back feed into the utility lines. Such back feed may electrocute utility company workers or others who contact the lines during a power outage. When utility power is restored the generator may explode, burn, or cause fires in the building's electrical system.
- Do not connect the generator to an automatic transfer device. Severe damage to the inverter module may result.
- Do not attempt to connect generators in parallel.
- · Indoor use of a generator can kill quickly. Generators should be used outdoors only.
- The total wattage of all appliances connected must be considered.



- Do not exceed the current limit specified for any one receptacle.
- Do not connect the generator to a household circuit. This could cause damage to the generator or to electrical appliances in the house.
- Do not modify or use the generator for purposes other than its intended use.
- Do not connect an extension to the exhaust pipe.
- When an extension cord is required, be sure to use a rubber sheathed flexible cord. Also be sure to
 use the proper size and length cord.
 - 16 Gauge Cords a 16 gauge cord between 0 and 100 feet long will safely handle tool and appliance loads up to 10 amps.
 - 14 Gauge Cords a 14 gauge cord between 0 and 50 feet long will safely handle tool and appliance loads between 10 and 15 amps.
 - 12 Gauge Cords a 12 gauge cord between 50 and 100 feet will safely handle tool and appliance loads between 10 and 15 amps.
- Keep the generator away from other electric cables or wires such as commercial power supply lines.

Λ ΝΟΤΕ

- The DC receptacle (in the *Battery Charge* section of the control panel) can be used while the AC
 power is in use. If you use both at the same time, be sure not to exceed the total power for AC and
 DC.
- Most appliance motors require more than their rated wattage for start-up.
- It is normal for the run time indicator to have 1-2 hours on the meter from the factory for testing and quality assurance inspections.

6.8. Digital display

This generator is equipped with an LCD digital display that provides continuously-updated status information for the following parameters:

- (U) Voltage—Current voltage supplied
- (I) Amperage for the generator output
- (P) Wattage (power) output for the generator
- (T) Run time—Total generator run time since first start (in hours)
- (FUEL) Fuel level (bar reading)

- The digital display will not illuminate unless the generator is started.
- It is normal for the run time indicator to have 1-2 hours on the meter from the factory for testing and quality assurance inspections.

The digital display will illuminate within a few seconds of the generator starting, and will initially display data from the last run of the generator. Within a few seconds of illumination, the display will begin to show new data, and at that point the generator is ready to supply power.



6.9. Fault codes

The digital display can also be used to read fault codes from the ECU. You will be alerted to a fault condition by the steady blinking of the Low Oil indicator LED. If the generator is truly low on oil, that indicator will light, but not blink. For more information on low oil conditions, refer to the *Low oil alarm system* section of this manual.

When the Low Oil indicator blinks repeatedly, press the fault code button on the top right of the digital display. The display will cycle through the fault codes in the Wattage (P) data field. For a detailed list of the fault codes and their meanings, as well as how to use the information, refer to the *PH4000Ri/E Service Manual*, available for free download from the *www.powerhouse-products.com* web site.



6.10. AC application

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• The control panel has three AC breakers: Two (2) 20 A breakers for the 5-20R duplex receptacle, and one (1) 30 A breaker for the L5-30R twist-lock receptacle. Ensure that the breaker is on for the receptacle you want to use.

- 1. Start the engine.
- 2. Make sure the digital display is illuminated, and returning data.
- 3. Confirm that the appliance to be used is switched off before plugging into the control panel.
- **4.** Plug the appliance into the control panel.

• Be sure that all appliances are in good working order before connecting them to the generator. If an appliance begins to operate abnormally, becomes sluggish, or stops suddenly, turn off the generator engine immediately. Disconnect the appliance and examine it for signs of malfunction.



6.11. Generator Overload

• Substantial overloading that continuously reports an overload condition to the digital display may damage the generator. Marginal overloading that temporarily reports an overload may shorten the service life of the generator.

The digital display will remain illuminated and returning data during normal operating conditions.

If the generator is overloaded (in excess of 4000 W), or if there is a short in the connected appliance, the values in the digital display will become zero, the message **OVER** will appear in the wattage (P) field of the display, and the generator engine will be shut down.

- 1. Remove all electrical loads from the generator and investigate the cause of the overload.
- 2. Press the (green) overload reset button and restart the generator. The digital display should be returning data again within 10 seconds.
- Before connecting or reconnecting an appliance to the generator, check that it is in good order, and that its electrical rating does not exceed that of the generator.



6.12. Overspeed Protection

This generator has been designed to prevent the engine from "overspeed" revving. Overspeed revving occurs when a generator's on-board monitoring systems detect a drop in voltage from the inverter, and the generator attempts to compensate by revving the engine higher to generate more electricity. In the rare event of an inverter failure, there will be no voltage output from the inverter, and the engine will remain revving at or close to its top speed. Overspeed revving for a prolonged period can damage internal components due to increased heat from the engine. With an inverter failure, each of the following three symptoms will be present:

- The ECU will draw the engine down to idling speed.
- The digital display will indicate zero (0) Volts.
- The 120 V receptacles will not supply voltage, regardless of breaker settings.

If your generator exhibits this behavior (it only idles, producing no voltage), refer to the **PH4000Ri/E Service Manual**, available for free download from the **www.powerhouse-products.com** web site, for troubleshooting instructions for the inverter.

6.13. DC Application

You may use the DC receptacle to charge external batteries, to power DC devices, or to back-charge the internal generator battery with a battery charger. The DC receptacle provides a polarized, system floating 12V, 8.3A DC supply. The DC receptacle can be used to back-charge the generator whether the generator is running or not. The generator must be running to charge an external battery through the DC receptacle.

6.13.1. Charging External Batteries

- The DC receptacle may be used for charging 12 volt lead acid batteries only. Other types of batteries may burst causing personal injury or damage.
 - To prevent the possibility of creating a spark near the battery, connect the charging cable first to the battery being charged, and then to the generator. When charging is complete, disconnect the cable first at the generator.
 - Before connecting charging cables to a battery that is installed in a vehicle, disconnect the vehicle's ground battery cable. Reconnect the vehicle's ground battery cable after the charging cables are removed. This procedure will prevent the possibility of a short circuit and sparks if you make accidental contact between a battery terminal and the vehicle's frame or body.
 - Connect the positive charging cord to the positive battery terminal. Do not reverse the charging cables, or serious damage to the generator and/or battery may occur. Physical injury may also occur.
- Do not attempt to start an automobile engine with the generator still connected to the battery. The generator may be damaged.
 - Connect the positive charging cord to the positive battery terminal. Do not reverse the charging cables, or serious damage to the generator and/or battery may occur.
- **1.** Start the generator.
- 2. Connect the charging cables to the battery terminals first.
- 3. Connect the charging cable to the DC receptacle of the generator last.



NOTE

- Batteries give off explosive gases; keep sparks, flames and cigarettes away. Provide adequate ventilation when charging.
- Batteries contain sulfuric acid (electrolyte). Contact with skin or eyes may cause severe burns. Wear protective clothing and a face shield.
 - If electrolyte gets on your skin, flush with water.
 - If electrolyte gets in your eyes, flush with water for at least 15 minutes and call a physician immediately.
- · Electrolyte is poisonous.
 - If swallowed, drink large quantities of water or milk and follow with milk of magnesia or vegetable oil and call a physician immediately.
- KEEP OUT OF REACH OF CHILDREN.
- The DC receptacle may be used while the AC power is in use.
- An overloaded DC circuit will trip the DC circuit breaker. If this happens, reset the circuit breaker to resume operation.

CAUTION

6.13.2. Powering 12V DC devices

This generator can be used to power 12V DC devices through the DC receptacle on the control panel while the generator is running. The DC output comes directly from the battery, so powering a DC device places a load on the battery. The DC device should require no more than 12V or draw more than 10A (which is the size of the DC breaker). The voltage regulator recharging the internal battery is designed for a maximum charge amperage of 12-13A, so as long as the generator is running the internal battery should not be drained.

• The generator does not have to be running to power a DC device, but if the generator is not running the battery will be drained, and you may have to recharge the battery before you can start the generator again.

To power a DC device:

- 1. Start the generator and let it run for a few minutes to reach its normal operating temperature.
- 2. Plug in the DC device.

6.13.3. Back-charging the generator battery

This generator battery can be back-charged through the DC receptacle by a battery charger with a T-style connector (such as the TC2-P Plug-In Trickle Charger, part number **19674**). The generator does not have to be running to back-charge the battery, and there are no special considerations for switches to be on or off for the battery to charge, though if the generator is not running, the remote switch should be in the "OFF" position.

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- The ECU and fuel pump require the battery to retain some charge, or the generator can't be started, even by recoil. It may be necessary to charge the battery before the generator can be started at all.
- 1. Connect the polarized connector of the battery charger to the DC receptacle.
- 2. Charge the battery for 3 hours. If you are using the TC2-P Plug-In Trickle Charger, charge the battery until the status indicator goes from red to green.
- 3. Disconnect the battery charger from the DC receptacle.

The generator is ready for normal use.



6.13.4. Jump-starting the generator

This generator was not designed to be jump-started through the DC receptacle and it is not recommended to do so. If you connect an external battery to the DC receptacle before the generator is started and attempt to start the generator with the key fob or the ignition switch, a jump-start may occur, but it will likely trip the DC breaker. It is recommended to connect external batteries to the DC receptacle using the procedure given in *Charging External Batteries*. If however, you do trip the DC breaker, press the breaker reset button located next to the DC receptacle on the control panel.

6.14. Low oil alarm system

The low oil alarm system is designed to prevent engine damage caused by an insufficient amount of oil in the crankcase. Before the oil level in the crankcase falls below a safe limit, the low oil alarm system will automatically shut down the engine (the ignition switch will remain in the "ON" position).

If the low oil sensor shuts down the engine, the low oil light (red) will come on when you operate the starter, and the engine will not run. If this occurs, add enough of the approved engine oil to raise the level to the top line on the dipstick.

A NOTE

 If the Low Oil light blinks steadily, the ECU has fault codes to report. Refer to the *Fault codes* section of this manual for more information.



6.15. Stopping the engine

To stop the engine in an emergency

1. Push the STOP button on the control panel. This will stop the unit with or without the ignition key or remote.

Normal shutdown

- 1. Turn off the connected equipment.
- 2. If the remote control switch is "OFF", turn the ignition switch to the "OFF" position.
- **3.** If the remote control switch is "ON", push and hold the stop button on the remote or the stop button on the panel until the engine stops.
 - Always place the remote switch on the control panel in the "OFF" position when not in use for an extended period of time, to prevent running down the battery. The remote indicator light will illuminate and flash if the remote switch is on while the generator is not running.



6.16. Air Conditioner Operation

Bring the generator to a normal operating temperature before applying the air conditioning load. Always allow a 2 minute wait period when manually cycling an air conditioner off and on. A longer wait period may be required under unusually hot weather conditions. Additionally, all other loads should be turned off until the air conditioner has started and is performing normally. It is also important to follow the air conditioner manufacturer's instructions for starting and restarting for proper operation. Some air conditioner manufacturers offer a start capacitor as an extra cost option. The air conditioner can overload the generator by pulling too high a starting current if there is not a start capacitor on the air conditioner. Contact your air conditioner dealer if you consistently have problems starting your air conditioner with the generator. This generator is not generally recommended for air conditioners exceeding 13,500 BTUs.

7. Maintenance

The purpose of the maintenance and adjustment schedule is to keep the generator in the best operating condition.

Inspect or service as scheduled in the table below.

There are no special operating instructions for the break in period for the engine, but the oil should be changed after the first 4 to 6 hours of operation to remove any manufacturing debris or contamination.

CAUTION

- Shut off the engine before performing any maintenance. If the engine must be run, make sure the area is well ventilated. The exhaust contains poisonous carbon monoxide gas.
- Use genuine POWERHOUSE[®] parts or the equivalent. The use of replacement parts which are not of
 equivalent quality may damage the generator.
 - When repairing or replacing the components of the emission control system, make sure to use the EPA standard components.

7.1. Emission Control System

Emission source

Exhaust gas contains carbon monoxide, nitrogen oxides (NOX), and hydrocarbons. It is very important to control the emissions of NOX and hydrocarbons as they are a major contributor to air pollution. Carbon monoxide is a poisonous gas. The emission of fuel vapors is a source of pollution as well. The POWERHOUSE[®] generator engine utilizes a precise airfuel ratio and emission control system to reduce the emissions of carbon monoxide, NOX, hydrocarbons, and evaporative fuel emissions.

Regulation

Your engine has been designed to meet current Environmental Protection Agency (EPA) and the California Air Resources Board (CARB) clean air standards. The regulations dictate that the manufacturer provides operation and maintenance standards regarding the emission control system. Tune up specifications are provided in the Specifications section and a description of the emission control system may be found in the appendix to this manual. Adherence to the following instructions will ensure your engine meets the emission control standards.

Modification

Modification of the emission control system may lead to increased emissions. Modification is defined as the following:

- · Disassembling or modifying the function or parts of the intake, fuel or exhaust system.
- Modifying or destroying the speed governing function of the generator.

Engine faults that may affect emission

Any of the following faults must be repaired immediately. Consult with your authorized POWERHOUSE[®] service center for diagnosis and repair:

- · Hard starting or shut down after starting.
- · Unstable idle speed.
- · Shut down or backfire after applying an electrical load.
- · Backfire or after fire.
- Black smoke and/or excessive fuel consumption.

Replacement parts and accessories

The parts making up the emission control system applied to POWERHOUSE[®] engine have been specifically approved and certified by the regulatory agencies. You can trust that the replacement parts supplied by POWERHOUSE[®] have been manufactured to the same production standard as the original parts. The use of replacement parts or accessories which are not designed by POWERHOUSE[®] may affect the engine emission performance. The manufacturers of replacement parts and accessories have the responsibility to guarantee that their replacement products will not adversely affect emission performance.

Maintenance

Maintain the generator according to the maintenance schedule in this section. Service items more frequently when used in dusty areas, or under conditions of high load, temperature, and humidity.

Air Quality Index (only for California certified models)

CARB requires that an air quality index label be attached to every certified engine showing the engine emission information for the emission duration period. The label is provided for the user to compare the emission performance of different engines. The lower the air index, the better the engine emission performance. The description of durability is helpful for the user to learn the engine emission duration period and the service life of emission control system. Refer to the Warranty section of this owner's manual for more information.

The air quality index label is designed to be permanently affixed to the generator and removal should not be attempted.



(Example Label)

7.2. Maintenance Schedule

ltem	Maintenance Procedure	Regular Service period (1). Perform at every indicated month or operating hour interval, whichever occurs first.				
		Each Use	1st Month or 4 to 6 Hours	Every 3 Months or 50 Hours	Every 6 Months or 100 Hours	1x per Year or 300 Hours
Engine Oil	Check	0				
	Change		0		0	
Air cleaner	Check	0				
	Clean			O (2)		
Spark Plug	Clean / Adjust				0	
Spark Arrester	Clean				0	
Fuel Filter	Check	0				
	Replace					O (2)
Valve clearance	Check / Adjust					O (3)
Fuel tank & strainer	Clean					O (2)
Fuel line	Check	Every 2-years (Replace as necessary) (3)				
Battery	Clean / Charge	Charge monthly during long term storage. Check terminals for corrosion monthly, clean as needed. Expected battery life is 2 years, but can be affected by operating environment. Expected battery life is 2 years, but can be affected by operating environment.				

Notes:

(1) Log hours of operation to determine proper maintenance.

(2) Service more frequently when used in dusty areas.

(3) These items should be serviced by an authorized dealer unless the owner has the proper tools and is mechanically proficient. See the Service Manual.

Service Period for Oil Changes	Normal Operating Temperature
Normal –100 hr	77°F (25°C)
95 hr	86°F (30°C)
85 hr	95°F (35°C)
70 hr	104°F (40°C)

7.3. Changing oil

Drain the oil while the engine is still warm to assure rapid and complete draining.

• Make sure to turn the ignition switch "OFF" before draining the oil.

- 1. Loosen the oil access cover screw and the remove cover.
- 2. Remove the oil dipstick.
- 3. Install the oil drain pipe (included with the generator).
- 4. Drain the dirty oil into a container. Be sure to allow time for the oil to drain completely.
- 5. Refill with the recommended oil, and check to be sure the oil level is at the upper line on the dipstick.
- 6. Reinstall the oil access cover and tighten the screw securely.



Recommended oil is SAE 10W-30 or 15W-30 when ambient temperature is above 32° F (0° C).

SAE 0W-30 or 0W-40 is recommended if operating temperatures are below 32° F (0° C).

Synthetic oil is approved for use in POWERHOUSE[®] generators generally, and is recommended when operating the generator in temperatures below 32° F. You can use synthetic oil the first time you fill the oil well of your generator, and you can use it for subsequent oil changes.

Engine oil capacity: 33.8 fl oz (1.0 L)

- A NOTE
- Please dispose of used motor oil in a manner that is compatible with the environment and local disposal regulations. Do not throw it in the trash or pour it on the ground.



7.4. Air cleaner service

A dirty air cleaner will restrict air flow to the combustion system. To prevent malfunction, service the air cleaner regularly. Service more frequently when operating the generator in extremely dirty areas.

• Do not use gasoline or low flash point solvents for cleaning. They are flammable and explosive under certain conditions.

- Never run the generator without the air cleaner; rapid engine wear may result.
- 1. Loosen the cover screws and remove the maintenance door.
- 2. Remove the cartridge retaining screws. Remove the cartridge and check the element. Clean or replace the element if necessary.
- 3. Wash the element in a non-flammable or low flash point solvent and dry it thoroughly.
- 4. Soak the element in clean engine oil and squeeze out the excess oil.
- 5. Reinstall the air filter element and the air cleaner cartridge. Tighten the cartridge screws securely.
- 6. Reinstall the maintenance door and tighten the screws securely.



7.5. Spark plug service

Recommended spark plug: F7RTC

To ensure proper engine operation, the spark plug must be properly gapped and free of deposits.

- 1. Loosen the cover screws and remove the maintenance door.
- 2. Remove the spark plug cap.
- 3. Clean any dirt from around the spark plug base.
- 4. Use the supplied wrench to remove the spark plug.
- 5. Visually inspect the spark plug. Discard it if the insulator is cracked or chipped.
- 6. Clean the spark plug with a wire brush if it is to be reused.
- 7. Measure the plug gap with a feeler gauge. The gap should be 0.028-0.031in (0.7-0.8mm).
- **8.** Correct as necessary by carefully bending the side electrode.



- 9. Install the spark plug carefully, by hand, to avoid cross-threading.
- **10.** After a new spark plug has been seated by hand, it should be tightened 1/2 turn with a wrench to compress the gasket. If a used plug is being reinstalled, it should only require 1/8 to 1/4 turn after being seated.
- **11.** Reinstall the spark plug cap securely on the spark plug.
- 12. Replace the maintenance door.

- The spark plug must be securely tightened. An improperly tightened plug can become very hot and possibly damage the generator.
- Never use a spark plug with an improper heat range.
- Always use an F7RTC resistor-type spark plug. Using a non-resistor spark plug will interfere with AC output and the electronics, and may prevent the engine from starting.

7.6. Spark arrester maintenance

- **A** CAUTION
- If the generator has been running, the muffler will be very hot. Allow it to cool before proceeding.
- A NOTE
- The spark arrester must be serviced every 100 hours to maintain its efficiency, or a decrease in horsepower may occur.
- Because of the size of the spark arrester opening in the exhaust grill you may decide that you do not want to take off the grill. This will not cause an issue unless you drop the arrester or the clamp or screws behind the grill. Taking the grill off or leaving it on is a matter of your convenience, but the procedure below will include removing the grill.
- 1. Remove the exhaust grill to access the spark arrestor.
- 2. Remove the screws holding the clamp and the spark arrester to the muffler.
- 3. Clean the spark arrestor with a stiff wire brush.
- 4. Replace if the wire mesh is perforated or torn.
- 5. Reinstall the spark arrester and the clamp.
- 6. Reinstall the exhaust grill.



8. Transporting & storage

8.1. Transporting the Generator

To prevent fuel spillage when transporting or during temporary storage, the generator should be secured upright in its normal operating position with the ignition switch and remote switch turned "OFF".

When transporting the generator:

- Do not operate the generator while it is on or in a vehicle.
- If you must transport the generator in an enclosed vehicle, drain all fuel from the generator.

8.2. Short term storage of the Generator

During short term storage, the generator should be secured upright in its normal operating position with the ignition switch turned "OFF".

Avoid placing the generator in direct sunlight when storing.

• If the generator is left in an enclosed area or vehicle, high temperatures inside could cause residual fuel to vaporize resulting in possible explosion.

8.3. Infrequent use

NOTE

- Gasoline is extremely flammable and explosive under certain conditions.
 - Do not smoke or allow flames or sparks in the area.
- During long-term storage, or infrequent use of your equipment, it is important to add a fuel stabilizer, such as STA-BIL[®] Fuel Stabilizer, to help prevent fuel oxidation (breakdown) and the formation of gum and varnish, and to inhibit corrosion in the fuel system.
- 1. Be sure the storage area is free of excessive humidity and dust, and out of direct sunlight.
- 2. It is best to keep the tank at least 95% full, as condensation will be less likely to occur in the fuel tank during storage if the tank is full. Do not overfill the tank, as the fuel will need room to expand on hot days. Add an appropriate amount of fuel stabilizer (per the instructions on the bottle) and run the generator for 5 minutes to ensure that any fuel trapped in the system has the stabilizer in it. You may also opt to add the fuel stabilizer and run the unit until it is out of fuel.

If you opt to drain the fuel, then continue on with the instructions below.

- 3. To drain the gasoline from the fuel tank, turn the ignition switch to the "OFF" position.
- **4.** Siphon the fuel from the tank.
- 5. Change the engine oil.
- 6. Remove the spark plug and pour about a tablespoon of clean engine oil into the cylinder.
- 7. Crank the engine several revolutions to distribute the oil and then reinstall the spark plug.
- 8. Slowly pull the starter grip until resistance is felt. At this point, the piston is coming up on its compression stroke and both the intake and exhaust valves are closed. Storing the engine in this position will help to protect it from internal corrosion.
- **9.** Turn the remote switch to the "OFF" position to prevent unwanted, unintentional cranking and excessive battery drain.
- **10.** Once a month, recharge the battery.



8.4. Exercising the Generator

It is essential that the generator be exercised on a regular basis. This will prevent the accumulation of varnish or sludge in the fuel system; remove moisture from the generator windings and help keep the battery properly charged. Additionally the engine seals and moving components will be lubricated. Exercise the generator by running it with at least a 1/2 load (1800W) for 15 minutes per month. Gasoline fuel treatments (such as STA-BIL[®]) to prevent contamination of your fuel supply are available from your dealer.



• Fuel varnishing necessitating replacement of the fuel injector is not a warrantable failure.

9. Troubleshooting

9.1. Engine will not start



9.2. Engine will not crank with the key or remote start



^{*} The battery must have at least 10V to power the fuel pump and the ECU before it will start by any method. If the battery has a charge and the generator will not start, ensure that the battery is fully charged and try to start it again before proceeding to the next troubleshooting step.

9.3. Appliance does not operate



9.4. No output at the DC receptacle



10. Specifications

Generator

Model	PH4000Ri/E
Rated frequency (Hz)	60
Rated voltage (V)	120
Rated current (A)	30 A
Max current (A)	33.3 A
Rated output (W)	3600 W
Max output (W)	4000 W
DC Output	12 V, 8.3 A
Phase	Single
Battery	12 V
Battery fuse	20 Amp, ATC style

Engine

Model	XG-177F
Туре	4 stroke, 1-cylinder, air-cooled, OHV, gasoline engine
Horsepower/Displacement	6.8/270cc
Compression ratio	9.2:1
Engine speed	3600 RPM +/- 100 RPM
Ignition system	Computer-controlled
Spark plug	F7RTC
Starting system	Remote, Electric, & Recoil
Fuel	Automotive unleaded gasoline
Lube oil (synthetic or conventional)	SAE 10W-30/15W-30 (0W-30/0W-40 below 32°F)
Oil Capacity	33.8 fl oz (1.0 L)
Fuel tank capacity	4.5 gal (17.0 L)
Continuous running time at (rated output)	8.9 hours
Continuous running time at (¼ load)	18 hours
Continuous running time at (½ load)	14.5 hours
Noise level (no load - full load) dB@ 23' (7m)	64 – 74 dB

Tune Up Specifications

Spark Plug Gap	0.028 - 0.031 in (0.7 - 0.8 mm)
Valve Clearance (Intake)	0.0031 - 0.0039 in (0.08 - 0.10 mm)
Valve Clearance (Exhaust)	0.004-0.006 in (0.10 - 0.15 mm)

Dimensions

Overall dimension H×W×D in (mm)	23.25" x 23" x 25.8" (591 x 584 x 655mm)
Dry weight, with battery	146.8 lbs (66.6kg)

POWERHOUSE® GENERATOR WARRANTY

Generators are covered by this warranty from the date of original retail purchase for a period of 2 years for residential use and 1 year for commercial applications. Units used in rental fleets, reconditioned or as demonstration models will be considered commercial usage. Starting batteries that are supplied with applicable products as standard, original equipment will be covered for a period of 6 months. The warranty coverage is continual from the original date of purchase, and does not restart upon the replacement of any part or complete unit. Individual parts replaced at any point during the warranty period are only eligible for warranty coverage for the balance of the original warranty period.

Eligibility

To be eligible for warranty replacement, the product must be purchased in the United States or Canada from an authorized POWERHOUSE[®] dealer. This warranty applies to the original retail purchaser only, and is not transferable. Proof of purchase and the serial number is required.

Coverage

Pre-approved parts and labor costs will be covered by POWERHOUSE® for any failure that is proven to be a failure in material or workmanship under normal use during the applicable warranty time period. This coverage is limited to parts, labor and ground shipping of repair parts. It is the responsibility of the end user to return the product to the nearest authorized repair center as directed by the warranty administration center. If in the event that the generator is deemed to be not repairable or the necessary repair would be economically unfeasible, the warranty department will authorize it's prepaid return to the nearest location and Coast will prepay the returned shipping to the dealer, repair center or consumer. Coast Distribution reserves the right to repair or replace any part or unit at its option. Coast Distribution may request defective parts to be returned. Anything replaced under warranty becomes the property of Coast Distribution.

To Obtain Warranty Service

Do not return this generator to the store where you purchased it. Contact any authorized dealer or contact our national customer service center at:

Phone: 1-877-544-4449 (8am to 6pm ET) Fax: 1-855-242-8922 E-mail: *www.powerhouse-products.com*

If contacting us by fax or e-mail, be sure to include a description of the problem as well as all return contact info such as address, phone number, fax number, e-mail, etc. Engine serial number and proof of purchase is required.

Exclusions

THIS WARRANTY DOES NOT EXTEND TO PARTS AFFECTED OR DAMAGED BY ACCIDENT AND/OR COLLISION, NORMAL WEAR, FUEL CONTAMINATION OR DEGRADATION, USE IN AN APPLICATION FOR WHICH THE PRODUCT WAS NOT DESIGNED OR ANY OTHER MISUSE, NEGLECT, INCORPORATION OR USE OF UNSUITABLE ATTACHMENTS OR PARTS, UNAUTHORIZED ALTERATION, OR ANY CAUSES OTHER THAN DEFECTS IN MATERIAL OR WORKMANSHIP OF THE PRODUCT. THIS WARRANTY DOES NOT EXTEND TO NORMAL MAINTENANCE ITEMS SUCH AS BELTS, HOSES, SPARK PLUGS, REMOTE BATTERIES, WHEELS AND FILTERS PAST THE FIRST SCHEDULED REPLACEMENT OR SERVICE INTERVAL FOR THESE ITEMS WHICHEVER COMES FIRST.

Disclaimer of consequential Damage and Limitation of Implied Warranties

COAST DISTRIBUTION DENIES ANY RESPONSIBILITY FOR LOSS OF TIME OR USE OF THE PRODUCT, TRANSPORTATION, COMMERCIAL LOSS, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGE. ANY IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages. Therefore, the above exclusions and limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Replacement Parts Availability

To purchase replacement parts please refer to the www.powerhouse-products.com website.

CALIFORNIA EMISSIONS CONTROL WARRANTY STATEMENT

Your Warranty Rights and Obligations

The California Air Resources Board and Coast Distribution System Inc. (POWERHOUSE[®]). are pleased to explain the emissions control system warranty on your 2008 and later small off-road engine (SORE). In California, new SOREs must be designed, built and equipped to meet the State's stringent anti-smog standards. Coast Distribution System Inc. (POWERHOUSE[®]) must warrant the emissions control system on your SOREs for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your SOREs.

Your emission control system may include parts such as the fuel injector, fuel tanks, fuel caps, fuel lines, the ignition system, and catalytic converter. Also included may be hoses, belts, clamps, connectors and other emission-related assemblies.

Where a warrantable condition exists, Coast Distribution System Inc. will repair your small off-road engine at no cost to you including diagnosis, parts and labor.

Manufacturer's Warranty Coverage

The emissions control system is warranted for two years. If any emissions-related part on your engine is defective, the part will be repaired or replaced by Coast Distribution System Inc.

Owner's Warranty Responsibilities

- As the SORE owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Coast Distribution System Inc. recommends that you retain all receipts covering maintenance on your SORE, but Coast Distribution System Inc. (POWERHOUSE[®]) can not deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.
- As the SORE owner, you should however be aware that Coast Distribution System Inc. may deny your warranty coverage if your SORE or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.
- You are responsible for presenting your SORE to a distribution center or service center authorized by Coast Distribution System Inc. (POWERHOUSE®) as soon as the problem exists. The warranty repairs should be completed in a reasonable amount of

time, not to exceed 30 days.

If you have any questions regarding your warranty coverage, you should contact the North America service center for POWERHOUSE® products:

Phone: 1-877-544-4449 Fax: 1-855-242-8922 Email: **www.powerhouse-products.com**

EMISSION CONTROL SYSTEM WARRANTY

Your POWERHOUSE[®] generator engine complies with U.S. Environmental Protection Agency, Environment of Canada, and the state of California (if the model is certified by CARB). The following systems and/or parts are covered by this warranty. Failures or improper operation of the following systems and components will be diagnosed and repaired with no charge for labor or parts.

Fuel System

- Fuel injector system
- Engine speed control system (ECU)
- Intake manifold
- Engine control module

Evaporative Control System

- Fuel tank
- Fuel cap
- Fuel strainer
- Fuel injector
- Fuel pump
- Fuel lines
- Carbon canister (including brackets and connectors)

Air Induction System

- Air filter element*
- Air filter housing

Ignition system

- Ignition module
- Ignition coil
- Ignition winding
- Spark plug*
- · Spark plug cap and wire

Exhaust system

- Catalyst
- Exhaust manifold
- · Secondary air injection assembly

Miscellaneous

Pipes, tubes, hoses and clamps, o-rings, seals, and gaskets associated with the above systems.

* Covered up to the first scheduled replacement only. See the *Maintenance Schedule*.

12. APPENDIX A - EMISSION CONTROL SYSTEM

Your generator has an engine that has been approved by the California Air Resources Board. Other than the tune up procedures specified in the *Maintenance* section, no additional maintenance is required.

The emission control system has the following components:

- 1. Fuel System: The fuel tank, cap, indicator and hoses are specially designed and constructed to not allow fuel vapors to permeate and be released to the atmosphere.
- 2. A carbon activated canister collects gasoline vapors from the fuel tank and returns them to the combustion chamber for burning.
- 3. A catalyst is built into the muffler to further treat the engine exhaust.
- 4. A secondary air injection valve adds combustion air to ignite unburned fuel in the exhaust.

Contact your authorized POWERHOUSE® service center to obtain the correct replacement parts and service on this system.

13. APPENDIX B - SAFETY AND CHARGING INSTRUCTIONS

- (a) SAVE THESE INSTRUCTIONS. THIS MANUAL CONTAINS IMPORTANT SAFETY AND OPERATING INSTRUCTIONS.
- (b) WORKING IN THE VICINITY OF A LEAD-ACID BATTERY IS DANGEROUS. BATTERIES GENERATE EXPLOSIVE GASES DURING NORMAL BATTERY OPERATION. FOR THIS REASON IT IS OF THE UTMOST IMPORTANCE THAT EACH TIME BEFORE USING YOUR CHARGER, YOU READ AND FOLLOW THE INSTRUCTIONS PROVIDED EXACTLY.
- (c) TO REDUCE RISK OF BATTERY EXPLOSION, FOLLOW THESE INSTRUCTIONS AND THOSE MARKED ON THE BATTERY.
- (d) NEVER SMOKE OR ALLOW AN OPEN SPARK OR FLAME IN THE VICINITY OF THE BATTERY OR ENGINE.
- (e) USE CHARGER FOR CHARGING A LEAD-ACID BATTERY ONLY. IT IS NOT INTENDED TO SUPPLY POWER TO AN EXTRA-LOW-VOLTAGE ELECTRICAL SYSTEM OR TO CHARGE DRY-CELL BATTERIES. CHARGING DRY-CELL BATTERIES MAY CAUSE THEM TO BURST AND CAUSE INJURY TO PERSONS AND DAMAGE TO PROPERTY.
- (f) NEVER CHARGE A FROZEN BATTERY.
- (g) IF IT IS NECESSARY TO REMOVE BATTERY FROM VEHICLE TO CHARGE IT, ALWAYS REMOVE GROUNDED TERMINAL FROM BATTERY FIRST. MAKE SURE ALL ACCESSORIES IN THE VEHICLE ARE OFF IN ORDER TO PREVENT AN ARC.
- (h) STUDY ALL BATTERY MANUFACTURER'S SPECIFIC PRECAUTIONS SUCH AS REMOVING OR NOT REMOVING CELL CAPS WHILE CHARGING AND RECOMMENDED RATES OF CHARGE.
- (i) FOR A CHARGER HAVING AN OUTPUT VOLTAGE SELECTOR SWITCH, REFER TO THE CAR OWNER'S MANUAL IN ORDER TO DETERMINE THE VOLTAGE OF THE BATTERY AND TO MAKE SURE THE OUTPUT VOLTAGE IS SET AT THE CORRECT VOLTAGE. IF AN OUTPUT VOLTAGE SELECTOR SWITCH IS NOT PROVIDED, DO NOT USE THE BATTERY CHARGER UNLESS THE BATTERY VOLTAGE MATCHES THE OUTPUT VOLTAGE RATING OF THE CHARGER.
- (j) NEVER PLACE THE CHARGER DIRECTLY ABOVE OR BELOW THE BATTERY BEING CHARGED; GASES OR FLUIDS FROM THE BATTERY WILL CORRODE AND DAMAGE THE CHARGER. LOCATE THE CHARGER AS FAR AWAY FROM THE BATTERY AS DC CABLES PERMIT.
- (k) DO NOT OPERATE CHARGER IN A CLOSED-IN AREA OR RESTRICT VENTILATION IN ANY WAY.
- (I) CONNECT AND DISCONNECT DC OUTPUT CLIPS ONLY AFTER SETTING ANY CHARGER SWITCHES TO THE OFF POSITION AND REMOVING AC CORD FROM THE ELECTRIC OUTLET. NEVER ALLOW CLIPS TO TOUCH EACH OTHER.
- (m) FOLLOW THESE STEPS WHEN BATTERY IS INSTALLED IN VEHICLE. A SPARK NEAR BATTERY MAY CAUSE A BATTERY EXPLOSION. TO REDUCE RISK OF A SPARK NEAR BATTERY:
 - i. POSITION AC AND DC CORDS TO REDUCE RISK OF DAMAGE BY HOOD, DOOR, OR MOVING ENGINE PARTS;
 - ii. STAY CLEAR OF FAN BLADES, BELTS, PULLEYS, AND OTHER PARTS THAT CAN CAUSE INJURY TO PERSONS;
 - iii. CHECK POLARITY OF BATTERY POSTS. A POSITIVE (POS, P, +) BATTERY POST USUALLY HAS A LARGER DIAMETER THAN A NEGATIVE (NEG, N, –) POST;
 - iv. DETERMINE WHICH POST OF BATTERY IS GROUNDED (CONNECTED) TO THE CHASSIS. IF NEGATIVE POST IS GROUNDED TO CHASSIS (AS IN MOST VEHICLES), SEE ITEM (v). IF POSITIVE POST IS GROUNDED TO THE CHASSIS, SEE ITEM (vi);
 - v. FOR A NEGATIVE-GROUNDED VEHICLE, CONNECT THE POSITIVE (RED) CLIP FROM BATTERY CHARGER TO POSITIVE (POS, P, +) UNGROUNDED POST OF BATTERY. CONNECT THE NEGATIVE (BLACK) CLIP TO VEHICLE CHASSIS OR ENGINE BLOCK AWAY FROM BATTERY. DO NOT CONNECT CLIP TO FUEL INJECTOR, THROTTLE, FUEL LINES, OR SHEET-METAL BODY PARTS. CONNECT TO A HEAVY GAUGE METAL PART OF THE FRAME OR ENGINE BLOCK;
 - vi. FOR A POSITIVE-GROUNDED VEHICLE, CONNECT THE NEGATIVE (BLACK) CLIP FROM BATTERY CHARGER TO NEGATIVE (NEG, N, –) UNGROUNDED POST OF BATTERY. CONNECT THE POSITIVE (RED) CLIP TO VEHICLE CHASSIS OR ENGINE BLOCK AWAY FROM BATTERY. DO NOT CONNECT CLIP TO FUEL INJECTOR, THROTTLE, FUEL LINES, OR SHEET-METAL BODY PARTS. CONNECT TO A HEAVY GAUGE METAL PART OF THE FRAME OR ENGINE BLOCK;
 - vii. CONNECT CHARGER AC SUPPLY CORD TO ELECTRIC OUTLET; AND
 - viii. WHEN DISCONNECTING CHARGER, TURN SWITCHES TO OFF, DISCONNECT AC CORD, REMOVE CLIP FROM VEHICLE CHASSIS, AND THEN REMOVE CLIP FROM BATTERY TERMINAL.

- (n) FOLLOW THESE STEPS WHEN BATTERY IS OUTSIDE VEHICLE. A SPARK NEAR THE BATTERY MAY CAUSE A BATTERY EXPLOSION. TO REDUCE RISK OF A SPARK NEAR BATTERY:
 - i. CHECK POLARITY OF BATTERY POSTS. A POSITIVE (POS, P, +) BATTERY POST USUALLY HAS A LARGER DIAMETER THAN A NEGATIVE (NEG, N, –) POST;
 - ii. ATTACH AT LEAST A 60 CM 6-GAUGE (AWG) INSULATED BATTERY CABLE TO A NEGATIVE (NEG, N, –) BATTERY POST;
 - iii. CONNECT THE POSITIVE (RED) CHARGER CLIP TO THE POSITIVE (POS, P, +) POST OF BATTERY;
 - iv. POSITION YOURSELF AND THE FREE END OF CABLE AS FAR AWAY FROM BATTERY AS POSSIBLE, THEN CONNECT THE NEGATIVE (BLACK) CHARGER CLIP TO FREE END OF CABLE;
 - v. DO NOT FACE BATTERY WHEN MAKING FINAL CONNECTION;
 - vi. CONNECT CHARGER AC SUPPLY CORD TO ELECTRICAL OUTLET; AND
 - vii. WHEN DISCONNECTING CHARGER, ALWAYS DO SO IN REVERSE SEQUENCE OF CONNECTING PROCEDURE AND BREAK FIRST CONNECTION WHILE STANDING AS FAR AWAY FROM BATTERY AS PRACTICAL.
- (o) USE OF AN ADAPTER IS NOT ALLOWED IN CANADA. IF A GROUNDING TYPE RECEPTACLE IS NOT AVAILABLE, DO NOT USE THIS APPLIANCE UNTIL THE PROPER OUTLET IS INSTALLED BY A QUALIFIED ELECTRICIAN.
- (p) THE GENERATOR (STATOR WINDING) IS ISOLATED FROM THE FRAME AND FROM THE AC RECEPTACLE GROUND PIN.
- (q) ELECTRICAL DEVICES THAT REQUIRE A GROUNDED RECEPTACLE PIN CONNECTION WILL NOT FUNCTION IF THE RECEPTACLE GROUND PIN IS NOT FUNCTIONAL.





POWERHOUSE Products DTS Manufacturing 7930 S.W. Burns Way, Unit C Wilsonville, OR 97070 www.powerhouse-products.com

BCN # Label For This Unit

Remote Serial Number Label

This manual version applies to BCNs equal to or greater than:

140915415155001