



**EPA End-of-Year Report
October 1, 2019 – September 30, 2020**

Compliance Program Updates

Inspection Activities

Routine:

- Company Inspections 380
- Vehicle Inspections 297
- RCM Inspections 12
- FUM Monitoring Inspections 6

For Cause:

- Complaint Investigations 212
- Re-Inspections 12
- Unlicensed Operator Investigations 26

Enforcement Activities

Routine:

- Field Notices of Compliance 118
- Field Notices of Violation 327

For-Cause:

- Notices of Compliance 18
- Notices of Violation 34
- Corrective Actions 71
- Field Advisory Notices 20

Self-Report 4

Administrative Action Activities

- Administrative Orders 21
 - 9 draft pending (sent to Legal Services Division)
- Settlement Conferences 3
- Consent Orders 3
 - All Pro Pest Services
 - Peak Log Home Care
 - Heartland Exterminating
- Injunctions 1
 - A+ Bed Bug Removal
- Monetary Penalties 23



GEORGIA DEPARTMENT OF AGRICULTURE

Gary W. Black, Commissioner

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- Amount Imposed \$919,000
- Amount Suspended \$126,500
- Certification Suspended/Revoked 2
- License Suspended/Revoked 1
- Additional Training Required 4

Compliance Assistance Activities

- Technical Assistance (Response to Inquiries) 1756

Administrative Cases

